



Partner logo

Babylon is 24/7 healthcare,  
right from your phone.



Dear [First Name],

[Health plan] has partnered with Babylon to give you unlimited access to care at no additional cost through the Babylon app.

Talk to a doctor or therapist when you need it. Use our in-app tools to check your symptoms and get the insights you need to manage your health.

Download the Babylon app to speak to a provider in minutes. Register with your special member access code: **[HP CODE]**

We're here to support you and keep you healthy. Book your first appointment today.

Best of health,

Dr. Darshak Sanghavi  
Chief Medical Officer

# Get started with Babylon today!

1

## Download the app

Search **Babylon** in the App Store or on Google Play

2

## Register yourself

Enter your personal information

3

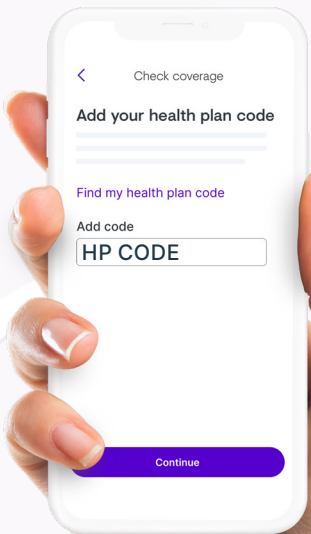
## Add health plan code

When prompted for your health plan code enter: **[HP CODE]**

4

## Check insurance

Enter the Member ID number:  
**### ##**



# Get the answers you need with the Babylon app.

- Rash, Fever & Pain
- Cough & Sore Throat
- Anxiety & Depression
- Nutritional Advice
- Upset Stomach
- Asthma
- Diabetes
- Cold & Flu
- Allergies
- & More!

@babylonhealth | Babylon Health  
**Learn More** at [babylonhealth.com/hp url](https://babylonhealth.com/hp url)

**Questions?** We're here to help. Call: 1-800-475-6168 | Email: [us-support@babylonhealth.com](mailto:us-support@babylonhealth.com)



Partner logo

Member Name:  
**John Q. Sample**

Member ID:  
**00-0000000**

Babylon services are available to you at no cost through your [Health Plan].

[Health Plan Disclaimer]

---

Babylon takes measures to make sure your data is secure in our application. See our Notice of Privacy Practices to learn how we handle your data. Available for iPhone & Android devices.  
**[babylonhealth.com/us/hipaa-privacy-practices](https://babylonhealth.com/us/hipaa-privacy-practices)**

© 2020-2021 Babylon Inc. All rights reserved. [Job Number]

**Questions?** We're here to help.

**Call:** 1-800-475-6168

**Email:** [us-support@babylonhealth.com](mailto:us-support@babylonhealth.com)

**Web:** [babylonhealth.com/hp url](https://babylonhealth.com/hp_url)

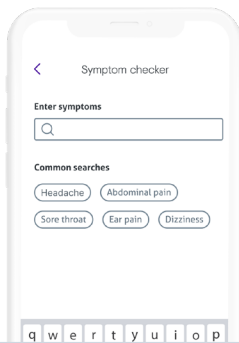
  [@babylonhealth](#) |  [Babylon Health](#)

# Babylon is 24/7 healthcare right from your phone.



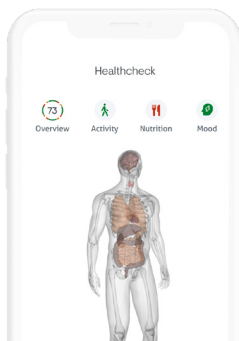
## Talk to a doctor or a therapist whenever you need

Doctors and therapists available through the Babylon app can give you medical advice, refer you to specialists, prescribe medication for pickup at your pharmacy, and so much more!



## Feeling off? Check your symptoms instantly

Describe what's wrong to our AI-powered Symptom Checker and we'll point you towards potential causes and provide you options for best next steps to take towards a healthier you.



## Understand your health with Healthcheck

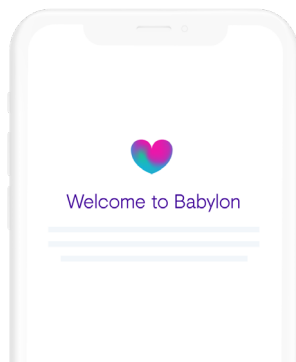
Use Babylon's Healthcheck tool to get a full run-down on your overall current health state. It'll help you identify your risk factors and learn how to stay healthy long-term.

# Download the app and get started in minutes.



## Download the app

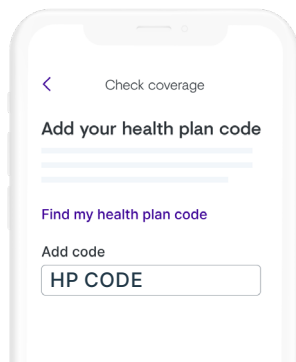
Search **Babylon** in the App Store or on Google Play, or scan the QR code to the left.



## Register yourself

Enter your personal information.

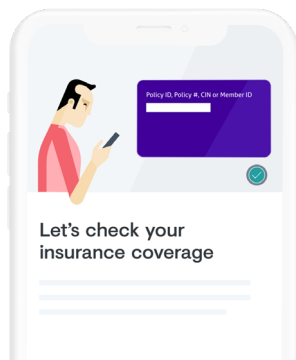
**Note:** If you are a parent or guardian setting up an account for a child under 18, register first and add the child to your account. You do not have to be covered by [Health Plan] to register.



## Add code [HP CODE]

When prompted for your health plan code enter: **[HP CODE]**

Your health plan code will give you access to Babylon video appointments at no cost to you.



## Check your insurance

Enter the Member ID number: **### ####**

Translation services are available. Just tap **Request a Translator** when booking your appointment.



Partner logo

Presort Standard  
U.S. Postage  
**PAID**  
Hackensack NJ  
Permit #1534



**Babylon is 24/7 healthcare,**  
right from your phone.



Partner logo

Presort Standard  
U.S. Postage  
**PAID**  
Hackensack NJ  
Permit #1534

**Important information** about  
your healthplan enclosed.

Babylon Health | 801 Barton Springs Rd. | Austin, TX 78704