

Welcome to Babylon

Your health care on demand,
at no extra cost.



HCSC
Health Care Service Corporation

Hello! We're Babylon

As an HCSC employee with the HMO plan in New Mexico, you and your dependents can now **enjoy health care on demand with Babylon at no extra cost.**

The Babylon app is here for you **when you're feeling good.**



Find out how healthy you are

Use Babylon's Healthcheck tool to create a report of your overall current health. It'll help you identify your risk factors and learn how to stay healthy long-term.



Stay on top of your health

Babylon Monitor helps you take control of your wellbeing, so you can live your healthiest life. You can track your mood, sync health data from apps and devices and understand the impact of your habits on your health.

It's also here for you **when you're feeling sick.**



Unlimited access to video doctor appointments

Skip the waiting room and talk to a doctor from the comfort of your own home, at a time that works best for your busy schedule.



Check your symptoms instantly

Answer a few questions about your symptoms and Babylon's AI-powered Symptom Checker can provide you with information about possible conditions, recommend next steps, and connect you with a doctor if you want to see one.

How to get started

Register yourself with the Babylon app

1. Download

Search Babylon Health in the App Store or on Google Play. Or scan the QR code below to download the app.

2. Sign up

Open the app and click 'Sign up', then enter your details when prompted to create an account.

3. Add your code

You will be asked to enter a membership code.

Enter code: HMONM

This code will give you access to Babylon at no extra cost. If you do not enter this code, you may be charged for appointments.

4. Now register your family

See page 5.

Other ways to register



Phone 1-800-475-6168

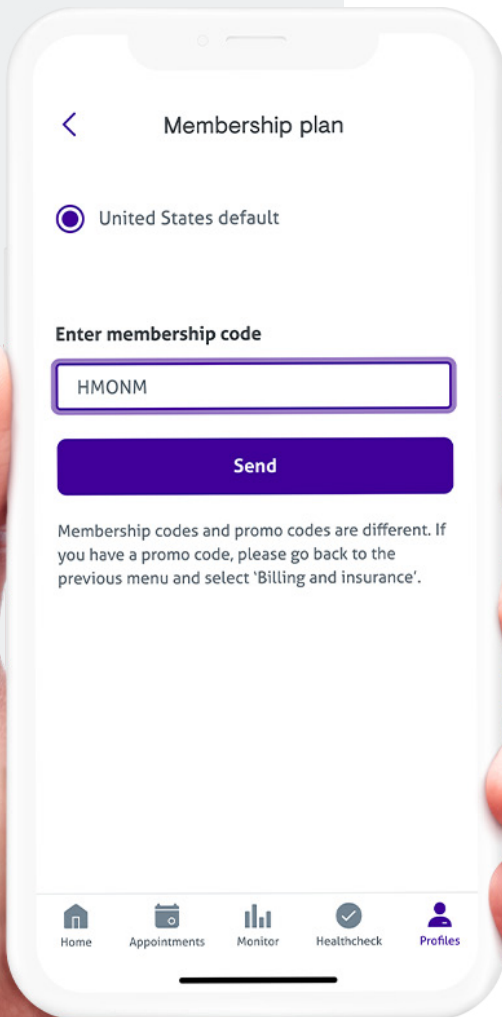
Email us-support@babylonhealth.com

Web babylonhealth.com/hcsc

If you sign up via web, phone or email you will not be required to enter the code.

Having trouble getting started? We're here to help!

Call: 1-800-475-6168 | Email: us-support@babylonhealth.com



Common conditions Babylon can help with

You can use our Symptom Checker or book an appointment for a range of health concerns, including:



Fever, Flu, Coughing
and Bronchitis



Anxiety and
Depression



Pink Eye and Rashes



Bladder Infections
and UTI



Allergies and Sinus
Problems



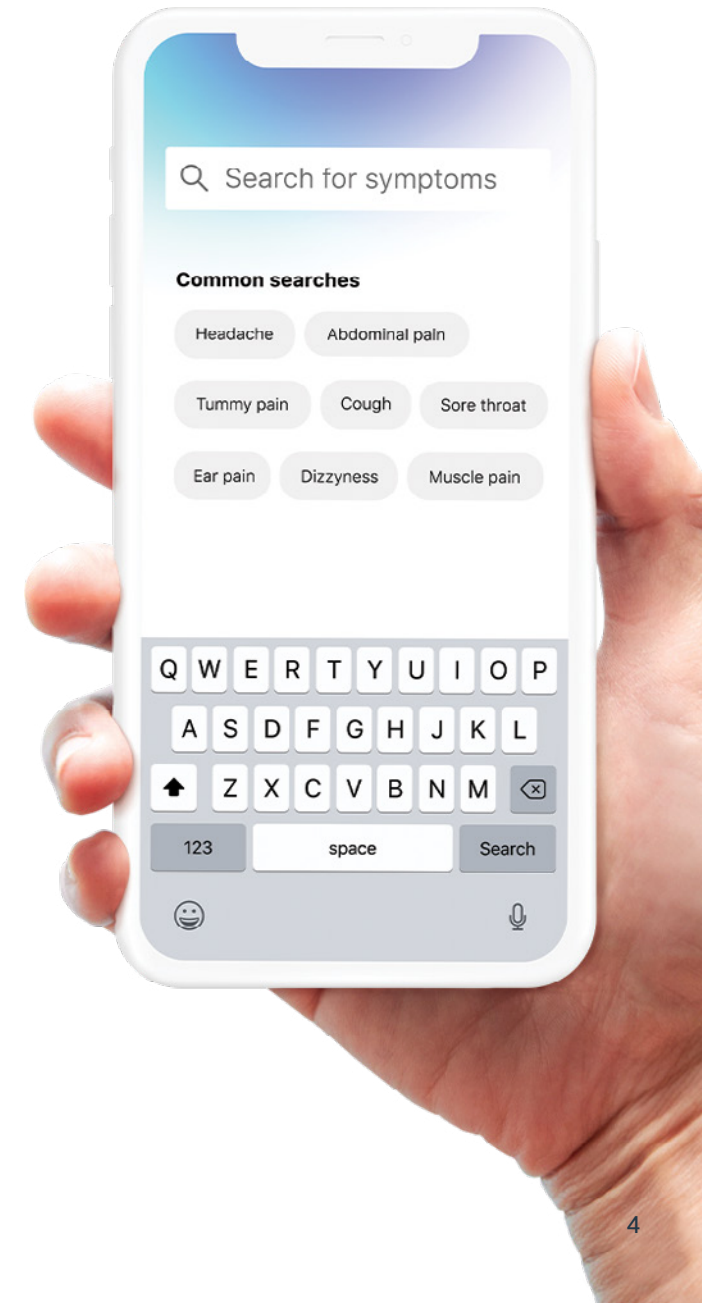
And more!



Headaches and
Migraines



Stomach-ache
and Diarrhea

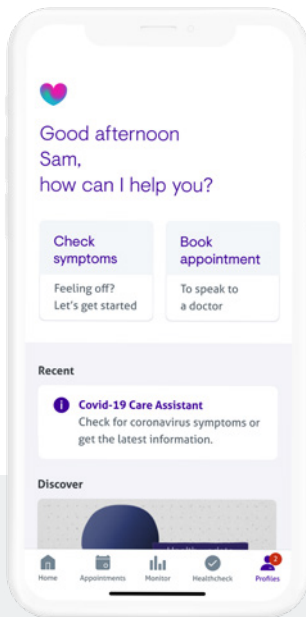


Now add your family

Your family, covered under your HMO plan, can also access Babylon at no extra cost.

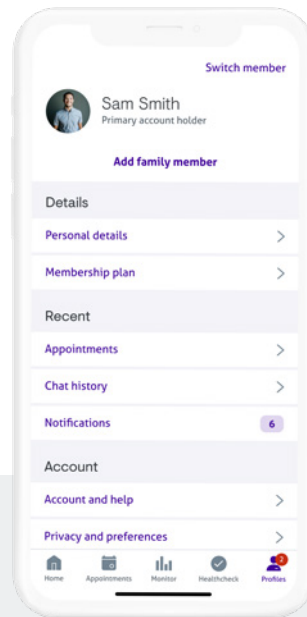
If they're over 18, they can create their own account (see page 3).

If they're under 18, you must add them to your account. Follow the steps below:



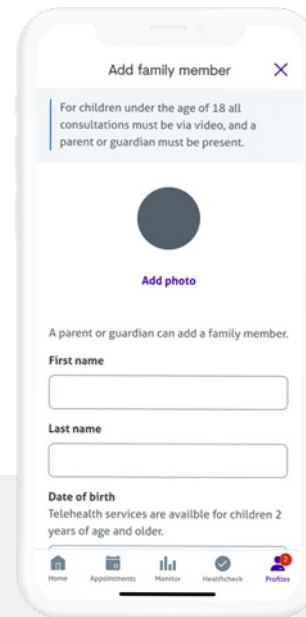
1. Tap the 'Profiles' tab

Located at the bottom right of your screen



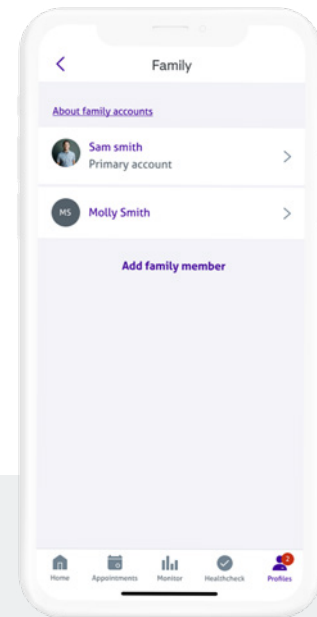
2. Tap 'Add family member'

Located near the top of your screen



3. Enter the child's details

Once entered, select 'Done'



4. View all family members

You will see a list of all added family members



Help and Support

If you need any help setting up your account, please get in touch with our Support Team.

Email: us-support@babylonhealth.com
Phone: 1-800-475-6168

7am - 11pm (CST) | 7 days a week
Including holidays

babylonhealth.com/us